



## Increasing Choice in Home Care

The Australian Government subsidises the cost of care for a range of different aged care services to support older Australians, no matter what their needs might be.

Home care packages are one of these services that helps older Australians living at home to access a range of clinical care, personal and support services to help with day-to-day activities.

From 27 February 2017, home care packages will change to give you more control and choice about your care. You will be able to choose the home care service provider who can best meet your needs, and more providers will be able to offer you services. If you change providers, the funding for your package will follow you. You will not have to make a change if you are happy with your service, but the choice will be yours.

Access to home care will also be improved. Packages will be assigned to people based on their individual needs and circumstances, rather than where they live. This will make sure people are prioritised to receive care in a fair and consistent way around the country.

### **I'm currently receiving a home care package. What do I need to do?**

There is no need to do anything yet. Existing consumers will continue to receive care and services at their existing package level. You will receive more information about the changes, including what they mean for you and where you can get more information, closer to 27 February 2017.

### **I have been assessed as eligible to receive a home care package, but haven't started receiving care yet. What do I need to do?**

If you are assessed as eligible to receive home care but do not start to receive services before 27 February 2017, arrangements will be put in place to make sure you are not disadvantaged. You will receive more information about what this means for you closer to the time.

### **Where can I find out more about Increasing Choice?**

Visit this website

[www.dss.gov.au/increasingchoice](http://www.dss.gov.au/increasingchoice).

### **Home care eligibility**

If you are not currently receiving home care and would like information on what services are available:

Visit the My Aged Care website

<http://www.myagedcare.gov.au>

Call the My Aged Care contact centre

1800 200 422 - Monday to Friday 8 am to 8 pm and Saturday 10 am to 2 pm.